

# BEST

1,021  
Hotels

40  
Islands

25  
Airlines

# RESORTS

636  
Resorts

2017

## READERS' CHOICE AWARDS



# CRUISE LINES

47  
Cruise Lines

# AWARDS

70  
Cities

# CITIES

# CITIES



№ 2 Large City, Rest of the World: Vienna, Austria.

## ES CITIES

04

85.03

2

## UNITED STATES TOP 15 SMALL CITIES

- 1 Charleston, S.C. 90.15
- 2 Aspen, Colo. 89.77
- 3 Greenville, S.C. 89.78
- 4 Santa Fe, N.M. 89.40
- 5 Laguna Beach, Calif. 89.35
- 6 Savannah, Ga. 88.91
- 7 Telluride, Colo. 88.48
- 8 Carmel-by-the-Sea, Calif. 88.32
- 9 Park City, Utah 88.92
- 10 Santa Barbara, Calif. 84.37
- 11 Portland, Ore. 84.20
- 12 Sedona, Ariz. 84.12
- 13 Monterey, Calif. 83.91
- 14 Asheville, N.C. 83.73
- 15 Newport, R.I. 83.48

Barcelona and Lisbon remain wildly popular, but smaller Iberian Peninsula cities like Valladolid, Zaragoza, Málaga, and Porto are on the rise.

## REST OF THE WORLD TOP 20 LARGE CITIES

- 1 Tokyo 91.35
- 2 Vienna 89.19
- 3 Kyoto 88.98
- 4 Barcelona 88.28
- 5 Paris 87.88
- 6 Sydney 87.72
- 7 Madrid 87.55
- 8 Vancouver 87.43
- 9 Rome 87.15
- 10 Munich 87.05
- 11 Budapest 86.97
- 12 Amsterdam 86.89
- 13 Singapore 86.84
- 14 Melbourne 86.57
- 15 London 86.17
- 16 Istanbul 85.80
- 17 Bangkok 85.78
- 18 Hong Kong 85.76
- 19 Cape Town 85.01
- 20 Mexico City 84.97

## TOP 20 SMALL CITIES

- 1 San Miguel de Allende, Mexico 92.87
- 2 Victoria, B.C., Canada 88.91
- 3 Florence, Italy 88.75
- 4 Bruges, Belgium 88.60
- 5 Lucerne, Switzerland 88.02
- 6 Salzburg, Austria 87.61
- 7 Nuremberg, Germany 87.54
- 8 Quebec City, Canada 87.38
- 9 Cologne, Germany 86.70
- 10 Lisbon, Portugal 86.45
- 11 Copenhagen, Denmark 86.39
- 12 Edinburgh, Scotland 86.15
- 13 Bergen, Norway 86.01
- 14 Stockholm, Sweden 85.93
- 15 Seville, Spain 85.84
- 16 Prague, Czech Republic 85.59
- 17 Venice, Italy 85.58
- 18 Puerto Vallarta, Mexico 85.49
- 19 Dublin, Ireland 84.61
- 20 Jerusalem, Israel 84.49

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- 6 St. Regis Washington, D.C. 92.59
- 7 The Embassy Row Hotel 92.56
- 8 Sofitel Washington DC Lafayette Square 92.52
- 9 Capitol Hill Hotel 92.05
- 10 W Washington D.C. 92.03
- 11 Kimpton Hotel Monaco Washington DC 91.61
- 12 Park Hyatt Washington D.C. 91.27
- 13 Four Seasons Hotel Washington, D.C. 89.87
- 14 InterContinental The Willard Washington D.C. 88.14
- 15 Trump International Hotel Washington, D.C. 87.98

### CHARLESTON, S.C. TOP 12

- 1 The Restoration 97.36
- 2 The Vendue 98.03
- 3 The Spectator Hotel 95.42
- 4 French Quarter Inn 94.90
- 5 John Rutledge House Inn 94.37
- 6 Wentworth Mansion 93.83
- 7 The Dewberry Charleston 92.92
- 8 Grand Bohemian Hotel Charleston, Autograph Collection 92.90
- 9 HarbourView Inn 92.32
- 10 Zero George Street 91.92
- 11 Belmont Charleston Place 91.87
- 12 Planters Inn 88.93

### MIAMI TOP 25

- 1 Faena Hotel Miami Beach 98.66
- 2 Kimpton Epic Hotel 97.68
- 3 1 Hotel South Beach 97.56
- 4 Hotel Colonnade Coral Gables 96.43
- 5 Mandarin Oriental, Miami 95.68
- 6 COMO Metropolitan Miami Beach 95.50
- 7 The Setai, Miami Beach 94.79
- 8 Washington Park Hotel 94.67
- 9 Delano South Beach 93.57
- 10 The Biltmore Hotel Miami-Coral Gables 93.50
- 11 The Confidante Miami Beach (formerly Thompson) 92.86
- 12 The Plymouth 92.65
- 13 East, Miami 90.31
- 14 The Miami Beach Edition 88.33
- 15 JW Marriott Marquis Miami 87.86
- 16 Conrad Miami 87.55
- 17 Fontainebleau 86.99
- 18 Kimpton Surfcomber Hotel 86.31
- 19 W South Beach 85.93
- 20 The Betsy-South Beach 84.69
- 21 The Ritz-Carlton, South Beach 83.97
- 22 Four Seasons Hotel Miami 82.59
- 23 InterContinental Miami 81.70
- 24 Loews Miami Beach Hotel 81.22
- 25 Mondrian South Beach 80.71

### NEW ORLEANS TOP 15

- 1 The Old No. 77 Hotel & Chandlery 95.63
- 2 Windsor Court Hotel 94.00
- 3 Pontchartrain Hotel 93.28
- 4 Hotel Mazarin 92.24
- 5 The Ritz-Carlton, New Orleans 92.21
- 6 The Roosevelt New Orleans (Waldorf Astoria) 91.44
- 7 Hotel Le Marais 91.11
- 8 Bourbon Orleans Hotel 88.96
- 9 Royal Sonesta Hotel 87.46
- 10 Hotel Maison de Ville 86.81
- 11 InterContinental New Orleans 86.50
- 12 Hotel Monteleone 85.82
- 13 Le Pavillon Hotel 85.55
- 14 Ace Hotel New Orleans 85.42
- 15 W New Orleans French Quarter 85.34

### LAS VEGAS TOP 12

- 1 Wynn Las Vegas & Encore 91.18
- 2 The Palazzo 91.08
- 3 Mandarin Oriental, Las Vegas 90.54
- 4 The Venetian 90.43
- 5 Four Seasons Hotel Las Vegas 90.24
- 6 The Cosmopolitan of Las Vegas 88.39
- 7 Trump International Hotel Las Vegas 87.59
- 8 Bellagio 87.27
- 9 Delano Las Vegas 86.67
- 10 Mandalay Bay 86.29
- 11 Aria 85.54
- 12 The Mirage, Las Vegas 83.31

### LOS ANGELES TOP 25

- 1 Waldorf Astoria Beverly Hills 96.43
- 2 Shutters on the Beach 96.05
- 3 Petit Ermitage 95.92
- 4 Hotel Casa del Mar 95.09
- 5 Mr. C Beverly Hills 94.81
- 6 Montage Beverly Hills 94.64
- 7 Andaz West Hollywood 94.54
- 8 The Garland 94.47
- 9 Viceroy Santa Monica 94.17
- 10 SLS Hotel Beverly Hills (Luxury Collection) 93.68
- 11 The London West Hollywood 92.98
- 12 Hotel Bel-Air 92.41
- 13 Fairmont Miramar Hotel & Bungalows 91.82
- 14 The Ritz-Carlton, Marina del Rey 91.23
- 15 The Langham Huntington, Pasadena, Los Angeles 90.91
- 16 Viceroy L'Ermitage Beverly Hills 90.18
- 17 W Los Angeles-West Beverly Hills 90.00

# 12

Number of hotels that opened in 2017 and have already made it onto this year's RCA.

- 18 JW Marriott Los Angeles L.A. Live 89.70
- 19 Beverly Wilshire, Beverly Hills, A Four Seasons Hotel 88.69
- 20 The Ritz-Carlton, Los Angeles 86.42
- 21 The Beverly Hills Hotel 86.36
- 22 Four Seasons Hotel Los Angeles at Beverly Hills 85.71
- 23 Kimpton Hotel Palomar Los Angeles-Beverly Hills 83.88
- 24 The Peninsula Beverly Hills 83.18
- 25 Ace Hotel Downtown Los Angeles 82.65

### SAN FRANCISCO TOP 20

- 1 Inn at the Presidio 96.93
- 2 Omni San Francisco Hotel 93.95
- 3 Galleria Park Hotel 93.02
- 4 Hotel Del Sol 92.60
- 6 Hotel Zephyr 92.58
- 8 Hotel Carlton 92.59
- 7 The Marker 92.04
- 9 Hotel Nikko San Francisco 91.61
- 8 Hotel Vitale 90.43
- 10 St. Regis San Francisco 90.37
- 11 Stanford Court 90.19
- 12 Four Seasons Hotel San Francisco 89.29
- 13 Hotel Kabuki 88.40
- 14 The Ritz-Carlton, San Francisco 87.19

№ 1 Hotel in United States: In-room breakfast at Faena Hotel Miami Beach (page 53).



**TOP 10 OVERALL**

- 1 **Faena Hotel Miami Beach** 98.66
- 2 **Langham Place, New York, Fifth Avenue** 98.22
- 3 **The Umstead Hotel and Spa, Cary, N.C.** 97.93
- 4 **Kimpton Epic Hotel, Miami** 97.88
- 6 **The Hay-Adams, Washington, D.C.** 97.58
- 8 **Mandarin Oriental, Boston** 97.57
- 7 **1 Hotel South Beach, Miami** 97.56
- 8 **Melrose Georgetown Hotel, Washington, D.C.** 97.55
- 9 **The Hermosa Inn, Paradise Valley, Ariz.** 97.38
- 10 **The Restoration, Charleston, S.C.** 97.38

**NEW YORK CITY  
TOP 50**

- 1 **Langham Place, New York, Fifth Avenue** 98.22
- 2 **1 Hotel Central Park** 97.08
- 3 **The Surrey** 96.35
- 4 **Baccarat Hotel & Residences-New York** 95.81
- 6 **The High Line Hotel** 95.40
- 8 **Viceroy Central Park New York** 95.19
- 7 **The Bowery Hotel** 94.90
- 8 **The Ritz-Carlton New York, Central Park** 94.82
- 9 **Roxy Hotel** 94.80
- 10 **Trump International Hotel & Tower New York** 94.52
- 11 **The Kimberly Hotel** 94.46
- 12 **The Lowell** 94.40
- 13 **1 Hotel Brooklyn Bridge, Brooklyn** 94.17
- 14 **The Iroquois** 94.13
- 15 **The Chatwal (Luxury Collection)** 93.98
- 16 **The Carlyle (Rosewood)** 93.95
- 17 **Hotel Hugo** 93.34
- 18 **The Mark** 93.21
- 19 **Archer Hotel New York** 93.20
- 20 **Gansevoort Park Avenue** 93.13
- 21 **Library Hotel** 93.11
- 22 **The Quin** 92.75
- 23 **Hotel on Rivington** 92.61
- 24 **The Knickerbocker Hotel** 92.48
- 25 **Wythe Hotel, Brooklyn** 92.36
- 26 **The Beekman, A Thompson Hotel** 92.19
- 27 **Trump SoHo New York** 92.08
- 28 **Softel New York** 91.99
- 29 **Four Seasons Hotel New York Downtown** 91.87
- 30 **Andaz 5th Avenue** 91.86
- 31 **Crosby Street Hotel** 91.81
- 32 **Dream Downtown** 91.58
- 33 **Park Hyatt New York** 91.17
- 34 **The Michelangelo** 91.10
- 35 **Lotte New York Palace** 90.74
- 36 **Smyth, A Thompson Hotel** 90.64
- 37 **Mandarin Oriental, New York** 90.31
- 38 **Hotel Chandler** 90.28
- 39 **St. Regis New York** 90.08
- 40 **Gansevoort Meatpacking NYC Hotel** 90.03
- 41 **Gild Hall, A Thompson Hotel** 89.22
- 42 **Four Seasons Hotel New York** 88.91
- 43 **The Peninsula New York** 88.13
- 44 **The Ritz-Carlton New York, Battery Park** 87.81
- 45 **The NoMad Hotel** 87.01
- 46 **Kimpton Ink48 Hotel** 86.53
- 47 **Gramercy Park Hotel** 86.00
- 48 **The Pierre (Taj)** 85.29
- 49 **The London NYC** 83.90
- 50 **Conrad New York** 83.88

**CHICAGO  
TOP 25**

- 1 **Virgin Hotels Chicago** 95.73
- 2 **The Langham, Chicago** 95.69
- 3 **The Godfrey Hotel Chicago** 95.19
- 4 **Acme Hotel Company** 94.71
- 5 **Kimpton Gray Hotel** 94.49
- 6 **Chicago Athletic Association Hotel** 94.45
- 7 **LondonHouse Chicago** 94.35
- 8 **Dana Hotel and Spa** 93.81
- 9 **Softel Chicago Magnificent Mile** 93.55
- 10 **Thompson Chicago** 93.43
- 11 **The Peninsula Chicago** 93.33
- 12 **Trump International Hotel & Tower Chicago** 92.85
- 13 **The Gwen (Luxury Collection)** 92.55
- 14 **Waldorf Astoria Chicago** 92.37
- 15 **Talbott Hotel** 91.81
- 16 **Kimpton Hotel Monaco Chicago** 90.85
- 17 **Conrad Chicago** 90.86
- 18 **Fairmont Chicago, Millennium Park** 90.21
- 19 **Four Seasons Hotel Chicago** 90.20
- 20 **The James Chicago** 88.79
- 21 **The Blackstone, Autograph Collection** 88.17
- 22 **Park Hyatt Chicago** 88.78
- 23 **The Ritz-Carlton, Chicago** 85.71
- 24 **Palmer House A Hilton Hotel** 84.96
- 25 **The Drake, A Hilton Hotel** 84.13

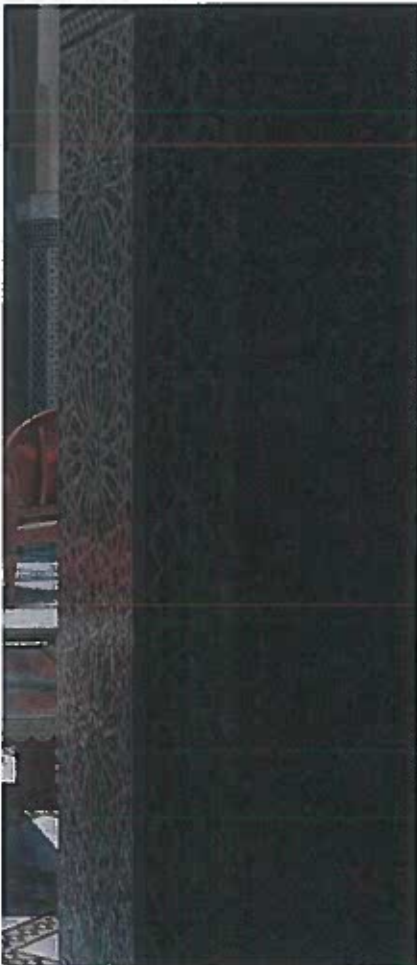
You're as discerning as ever and don't let properties rest on their laurels—not a single hotel on last year's Top 10 in the U.S. made the same list this year.

**BOSTON  
TOP 15**

- 1 **Mandarin Oriental, Boston** 97.57
- 2 **XV Beacon** 97.33
- 3 **InterContinental Boston** 95.01
- 4 **Kimpton Marlowe Hotel, Cambridge** 94.91
- 6 **Hotel Commonwealth** 93.03
- 8 **The Boxer** 92.82
- 7 **Boston Harbor Hotel** 92.59
- 8 **The Langham, Boston** 91.83
- 9 **Kimpton Nine Zero Hotel** 91.67
- 10 **Hyatt Regency Boston** 90.78
- 11 **The Ritz-Carlton, Boston** 87.77
- 12 **W Boston** 87.59
- 13 **Lenox Hotel** 86.51
- 14 **Four Seasons Hotel Boston** 84.82
- 15 **The Liberty (Luxury Collection)** 83.14

**WASHINGTON, D.C.  
TOP 15**

- 1 **The Hay-Adams** 97.58
- 2 **Melrose Georgetown Hotel** 97.55
- 3 **The Watergate Hotel** 86.83
- 4 **Kimpton Mason & Rook Hotel** 85.81
- 5 **The Jefferson** 84.51



Photograph by MARTIEN MULDER

- 10 The Mansion at Ocean Edge Resort & Golf Club, Cape Cod, Mass. 96.10
- 11 Cliff House Maine, Cape Neddick 94.64
- 12 Trapp Family Lodge, Stowe, Vt. 94.42
- 13 Ocean House, Westerly, R.I. 94.41
- 14 Cape Arundel Inn & Resort, Kennebunkport, Me. 93.73
- 15 Chatham Bars Inn, Cape Cod, Mass. 93.36
- 16 Spruce Point Inn Resort & Spa, Boothbay Harbor, Me. 92.91
- 17 Mirbeau Inn & Spa at The Pinehills, Plymouth, Mass. 92.86
- 18 The Villages at Ocean Edge Resort & Golf Club, Cape Cod, Mass. 92.76
- 19 The Wauwinet, Nantucket, Mass. 92.66
- 20 Samoset Resort, Rockport, Me. 92.23
- 21 The Essex, Burlington, Vt. 92.10
- 22 Omni Mount Washington Resort, N.H. 91.57
- 23 Canyon Ranch in Lenox, Mass. 91.43
- 24 Woodstock Inn & Resort, Vt. 90.92
- 25 Mountain View Grand Resort & Spa, Whitefield, N.H. 88.18
- 26 The Equinox (Luxury Collection), Manchester Village, Vt. 87.34
- 27 Winplan Farm, Litchfield Hills, Conn. 84.82
- 28 Wentworth by the Sea, New Castle, N.H. 84.67
- 29 Mohegan Sun, Uncasville, Conn. 83.93
- 30 Migs Lodge, Sebago Lake, Me. 83.10

### NEW YORK STATE & THE MID-ATLANTIC TOP 12

- 1 Inn at Perry Cabin by Belmond, St. Michaels, Md. 87.14
- 2 Lake Placid Lodge, N.Y. 86.94
- 3 Whiteface Lodge, Lake Placid, N.Y. 86.67
- 4 Mirror Lake Inn Resort and Spa, Lake Placid, N.Y. 86.23
- 5 The Lodge at Woodloch, Hawley, Pa. 86.02
- 6 Nemacolin Woodlands Resort, Farmington, Pa. 94.14
- 7 Mohonk Mountain House, New Paltz, N.Y. 83.43
- 8 Hyatt Regency Chesapeake Bay Golf Resort Spa & Marina, Cambridge, Md. 92.50
- 9 Gurney's Montauk Resort & Seawater Spa, N.Y. 92.11
- 10 The Sagamore Resort, Lake George, N.Y. 91.73
- 11 The Otesaga Resort Hotel, Cooperstown, N.Y. 90.71
- 12 Omni Bedford Springs Resort, Pa. 89.10

### THE MIDWEST TOP 10

- 1 The American Club, Kohler, Wis. 97.06
- 2 Grand View Lodge Golf Resort & Spa, Nisswa, Minn. 96.38
- 3 Big Cedar Lodge, Ridgedale, Mo. 95.58
- 4 Madden's on Gull Lake, Brainerd, Minn. 94.32
- 5 Sundara Inn & Spa, Wisconsin Dells, Wis. 94.29
- 6 West Baden Springs Hotel, Ind. 93.98
- 7 Grand Geneva Resort & Spa, Lake Geneva, Wis. 91.70
- 8 French Lick Springs Hotel, Ind. 91.43
- 9 Grand Hotel, Mackinac Island, Mich. 90.56
- 10 Mission Point Resort, Mackinac Island, Mich. 89.68

### THE SOUTH TOP 30

- 1 The Lodge on Little St. Simons Island, Ga. 98.53
- 2 The Swag, Waynesville, N.C. 98.21
- 3 Palmetto Dunes Oceanfront Resort, Hilton Head Island, S.C. 97.64
- 4 Sanderling Resort, Duck, N.C. 96.84
- 6 Tides Inn, Irvington, Va. 96.43
- 6 Lansdowne Resort and Spa, Leesburg, Va. 96.11
- 7 Montage Palmetto Bluff, Bluffton, S.C. 96.01
- 8 The Inn & Club at Harbour Town, Hilton Head Island, S.C. 95.96
- 9 The Beach Club at Charleston Harbor Resort & Marina, Mt. Pleasant, S.C. 95.83
- 10 Primland, Meadows of Dan, Va. 95.76
- 11 Wild Dunes Resort, Isle of Palms, S.C. 95.56
- 12 Barnsley Resort, Adairsville, Ga. 94.16
- 13 Jekyll Island Club Resort, Ga. 94.09
- 14 The Clolster, Sea Island, Ga. 93.52
- 15 Sonesta Resort Hilton Head Island, S.C. 93.26
- 16 Omni Hilton Head Oceanfront Resort, S.C. 93.21
- 17 Salamander Resort & Spa, Middleburg, Va. 93.02
- 18 Greyfield Inn, Cumberland Island, Ga. 92.86
- 19 Westin Hilton Head Island Resort & Spa, S.C. 91.76
- 20 Boar's Head Resort, Charlottesville, Va. 91.36
- 21 The Greenbrier, White Sulphur Springs, W. Va. 90.06
- 22 Keawick Hall & Golf Club, Va. 89.29
- 23 Disney's Hilton Head Island Resort, S.C. 87.86
- 24 The Sanctuary Hotel at Kiawah Island, S.C. 87.76
- 25 The Lodge at Sea Island, Ga. 87.72

Frank Mosley, 84, the official greeter at the storied Greenbrier in West Virginia, has been on the job for nearly 60 years and has taken only three sick days.

- 26 Hilton Head Marri S.C. 86.43
- 27 The Ritz-Carlton I Oconee, Ga. 86.11
- 28 Grand Hotel Marr Club & Spa, Point
- 29 The Westin Savan Resort & Spa, Ga.
- 30 The Omni Homest Hot Springs, Va. 8

### ORLANDO, FL, TOP 15

- 1 Omni Orlando Res ChampionsGate 9
- 2 Four Seasons Resk Disney World Resc
- 3 Loews Royal Paoffi Universal Orlando
- 4 Disney's Grand Fic 93.36
- 5 Waldorf Astoria O
- 6 Wyndham Bonnat
- 7 Disney's Animal Ki
- 8 Reunion Resort &
- 9 Disney's Beach Cl
- 10 Disney's Polynesia 87.97
- 11 The Ritz-Carlton C Lakes 87.27
- 12 Disney's Yacht Clu
- 13 Disney's Wildernes
- 14 Disney's Contemp
- 15 JW Marriott Orlar 82.23

### FLORIDA KEYS TOP 15

- 1 Playa Largo Resor Collection, Key Lau
- 2 Ocean Key Resort Key West 94.80
- 3 Pier House Resort Key West 94.16
- 4 Little Palm Island I Little Torch Key 9
- 5 The Moorings Villa Islamorada 89.92
- 6 Postcard Inn Beac Islamorada 89.82
- 7 Parrot Key Hotel 8 Key West 93.00
- 8 Hawks Cay Resort
- 9 Amara Cay Resort
- 10 Sunset Key Cottag
- 11 Margaritaville Key Marina 89.89
- 12 The Marker Water Key West 87.50
- 13 Cheeca Lodge & Sp
- 14 Southernmost Bes Key West 83.30
- 15 Casa Marina (Wald Key West 78.53